MyProvident® Online Banking Enrollment

Enrolling

1. Log on to **myprovident.com**
2. Click on: Online Banking Services (left tab).
3. Click on: Enroll in Online Banking (left tab).
4. Choose type of account at the bottom of the welcome page:
   - "Enroll a person" for personal accounts.
   - "Enroll a business" for business accounts.
5. Read the access agreement. When finished, click on: Agree.
6. Complete the information requested and click on: Continue.
7. Your request has been submitted.
8. If your request failed, we will manually review your submission. A temporary password will be sent via the email address given on the enrollment form. When you login for the first time, it will prompt you to create a new password.

Initial Sign On

1. Log on to **myprovident.com**
2. Click on: Sign-On (upper right).
3. Type your Sign-On ID and click on: Enter.
4. Enter your Password in the box provided and then click the "SIGN-ON" button.
5. For your security... Click on: Continue. You will be asked to complete the security section. Click on: Submit.
6. You will be asked to verify and confirm your security section. If the information provided is correct, click on: Submit. If the information is incorrect, click on: Edit Details and correct the information.
7. You may be asked to select a new password. Retype the new password and click on: Continue.

Welcome to MyProvident® Online Banking!
Download the App Now!

Download on the App Store | GET IT ON Google play

Personal Bill Pay

With Bill Pay, you can pay any company or person you owe. You can also request and receive money from a person or group.

Go to **myprovident.com** and sign on to your MyProvident Online Banking account.

- Click on the "Payments" tab located on the top menu bar
- Click on "Pay your bills" to access Bill Pay
- Read the Terms and Conditions and Privacy Policy and click "I Accept" if you agree, then click on Continue.
- Now, you can "Add a Company or Person" and type of bill with account number.
- Once you have added your biller, you are ready to schedule your payments.
  - Choose your Payee
  - Enter the Amount
  - Enter the Date you want the payment to be received by the Payee
  - Click on "Send Money"
  - Review your payment requests and click on Submit Payments

More Convenience

eBills. Now, you can have some of your bills delivered right in Bill Pay which allows you to get your bills where you pay them. You can view your eBills in the Payment Center and pay them with a few simple clicks. You decide how much you want to pay and when you want to send the payment. You can set up some eBills to be paid automatically according to options you set. You can change or cancel AutoPay for eBills at any time.

AutoPay. Never forget to make a payment. You can set up automatic payments to be sent according to a schedule you set. You can change or cancel AutoPay at any time.

Popmoney – fees will apply

You can send money to someone using their email address, mobile number or account information.

- Click on the "Payments" tab located on the top menu bar
- Click on "Pay your bills" to access Bill Pay
  Click on "Popmoney" located on the left side of the Payment Center screen
- You can Add a New Contact or use an existing contact

eStatement Sign-Up Instructions

Go to **myprovident.com** and sign on to your MyProvident® Online Banking account.

Click on the "Statements" button located on the left side of the screen.

Next screen shows "Welcome to eStatements" and the "eStatement Agreement", please do the following:

- Select the account number you want the eStatement for (in the box under "Associated Accounts").
- At the bottom of this screen, it states "I agree to the disclosure above and would like to go paperless for the account". Click on "I agree".
- Enter your personal email address at the bottom of the screen in the "Email Address" box.
- Click on submit.

Click on eStatements at the top left of the screen.

Click on the drop down box that reads "Please select the account number" and choose the account which you are trying to view.

Click on the "Statement date" that you would like to view; otherwise you will be notified via email that your most recent eStatement is available for viewing.

Congratulations, you are now enrolled in eStatements!

PROVIDENT Bank™

myprovident.com | (800) 442-5201

Member FDIC   Equal Housing Lender

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